
Quality of Service In Data Networks: Problems, Solutions, and Issues

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These slides are available at

<http://www.cis.ohio-state.edu/~jain/talks/qos9906.html>



ATM QoS and Issues

Integrated services/RSVP and Issues

Differentiated Services and Issues

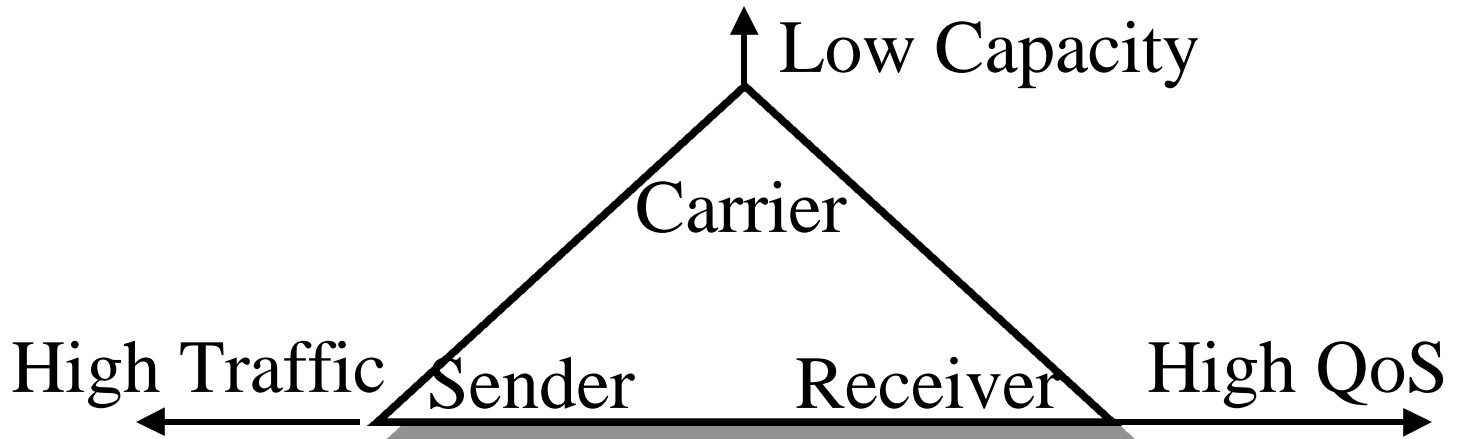
QoS using MPLS

End-to-end QoS

This is an update to the May'98 talk

<http://www.cis.ohio-state.edu/~jain/talks/ipqos.htm>

QoS Triangle



Senders want to send traffic any time with high load and high burstiness

Receivers expect low delay and high throughput

Since links are expensive, providers want to minimize the infrastructure

If one of the three gives in \Rightarrow no problem

What is QoS?

Predictable Quality: Throughput, Delay, Loss, Delay jitter, Error rate

Opposite of best effort = Random quality

Mechanisms:

- Capacity Planning
- Classification, Queueing, Scheduling, buffer management
- QoS based path determination, Route pinning
- Shaping, policing, admission control
- Signaling

ATM Service Categories

CBR: Throughput, delay, delay variation

rt-VBR: Throughput, delay, delay variation

nrt-VBR: Throughput

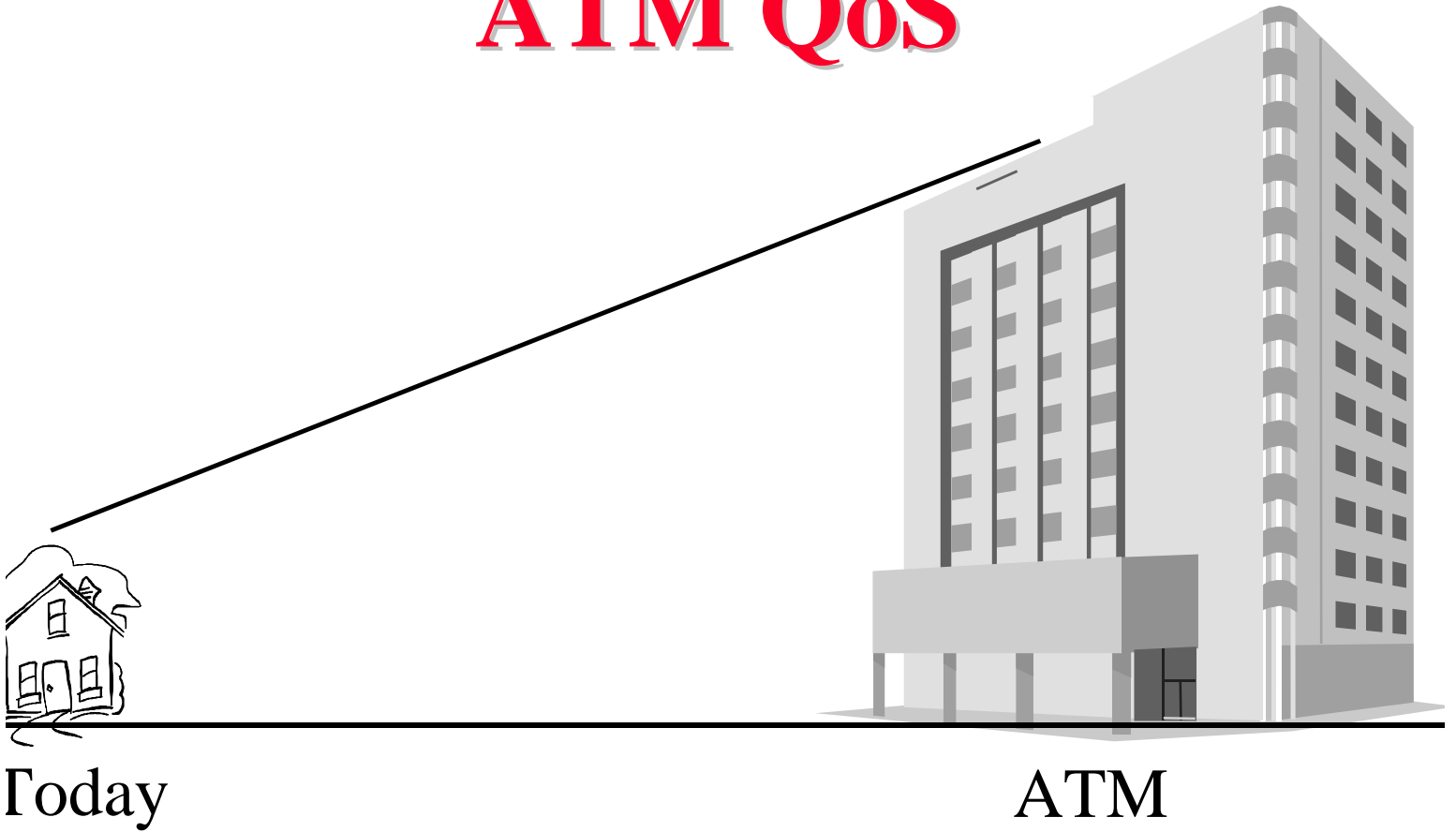
UBR: No Guarantees

GFR: Minimum Throughput

ABR: Minimum Throughput. Very low loss.
Feedback.

ATM also has QoS-based routing (PNNI)

ATM QoS



Too much too soon

ATM QoS: Issues

Can't easily aggregate QoS: $VP = \Sigma VCs$

Can't easily specify QoS: What is the CDV required for a movie?

signaling too complex \Rightarrow Need Lightweight Signaling

Need Heterogeneous Point-to-Multipoint:

Variegated VCs

Need QoS Renegotiation

Need Group Address

Need priority or weight among VCs to map DiffServ and 802.1D

Integrated Services

Best Effort Service: Like UBR.

Controlled-Load Service: Performance as good as in an unloaded datagram network. No quantitative assurances. Like nrt-VBR or UBR w MCR

Guaranteed Service: rt-VBR

- Firm bound on data throughput and delay.
- Delay jitter or average delay not guaranteed or minimized.
- Every element along the path must provide delay bound.
- Is not always implementable, e.g., Shared Ethernet
- Like CBR or rt-VBR

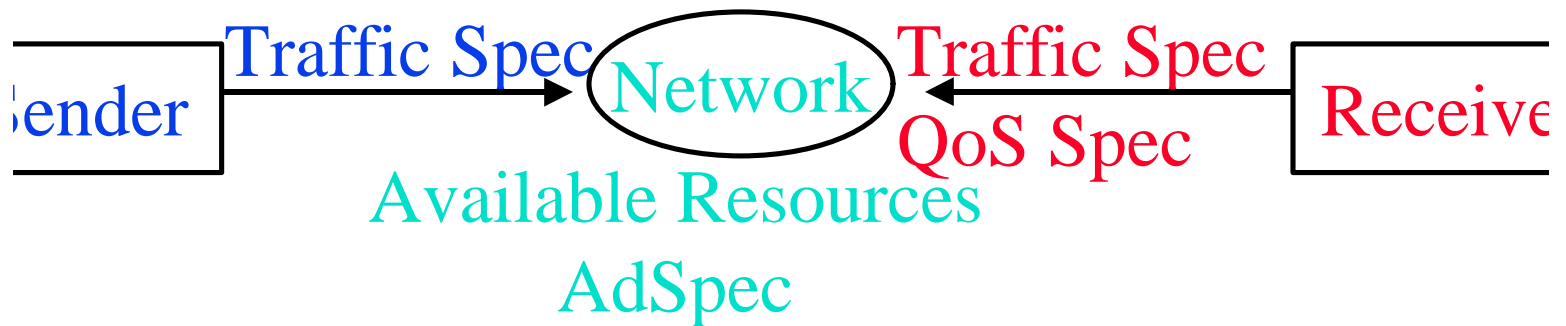
RSVP

Resource ReSerVation Protocol

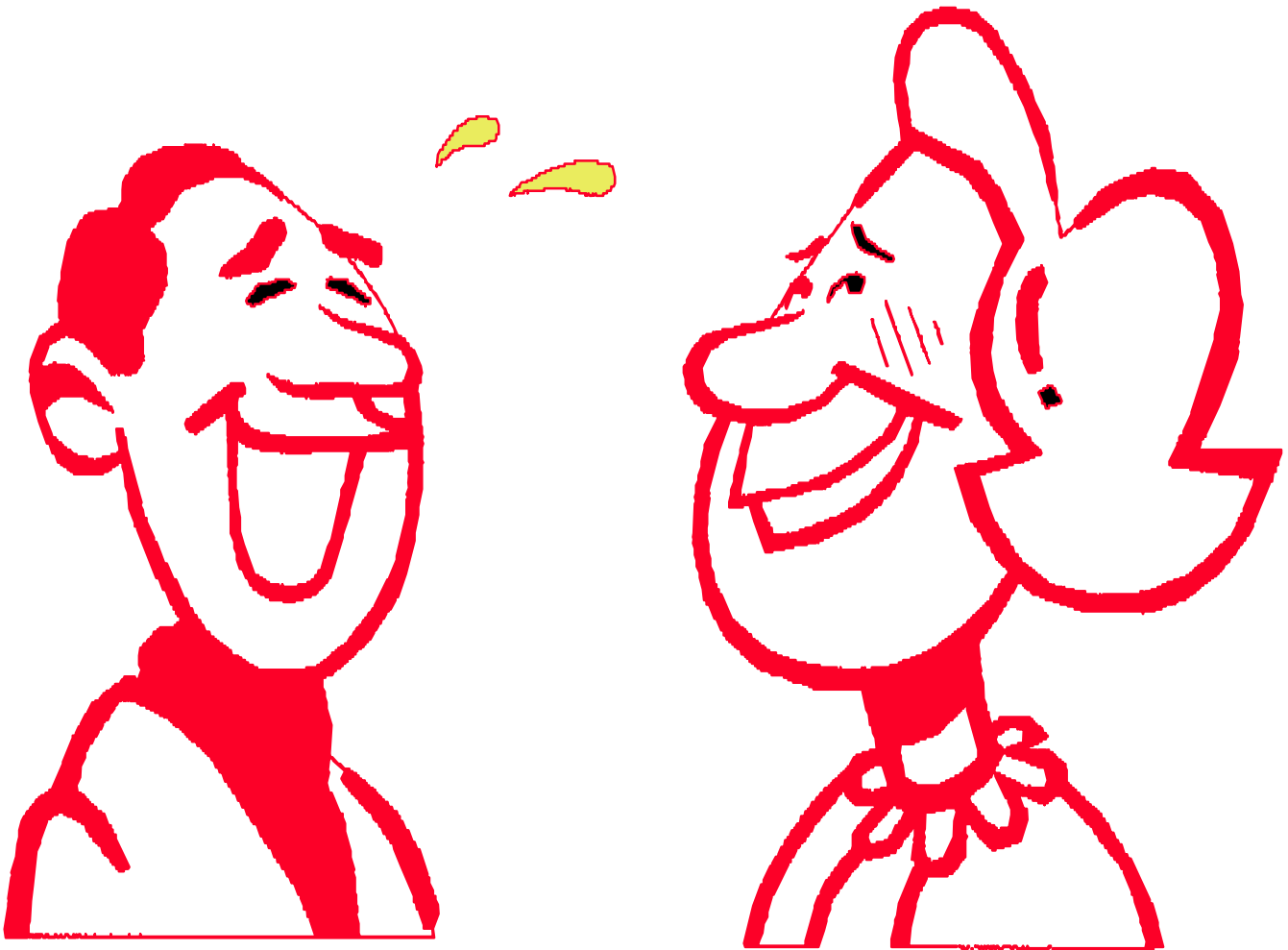
Internet signaling protocol

Carries resource reservation requests through the network including traffic specs, QoS specs, network resource availability

sets up reservations at each hop



Before



After



problems with RSVP and Integrated Services

Complexity in routers: packet classification,
scheduling

scalable in number of receivers per flow but

Per-Flow State: $O(n)$ \Rightarrow Not scalable with # of flow

Number of flows in the backbone may be large.

\Rightarrow Suitable for small private networks

Need a concept of “Virtual Paths” or aggregated flow
groups for the backbone

Need policy controls: Who can make reservations?

Support for accounting and security.

\Rightarrow RSVP admission policy (rap) working group.

Problems (Cont)

Receiver Based:

Need sender control/notifications in some cases.

Which receiver pays for shared part of the tree?

Soft State: Need route/path pinning (stability).

Limit number of changes during a session.

RSVP does not have negotiation and backtracking

Throughput and delay guarantees require support of

lower layers. Shared Ethernet \Rightarrow IP can't do GS or

CLS. Need switched full-duplex LANs.

Can't easily do RSVP on ATM either

Most of these arguments also apply to integrated

services.
Ohio State University

Raj .

Differentiated Services

Ver	Hdr Len	Precedence	ToS	Unused	Tot Len
4b	4b	3b	4b	1b	16b

Pv4: 3-bit precedence + 4-bit ToS

DSPF and integrated IS-IS can compute paths for each ToS

Many vendors use IP precedence bits but the service varies \Rightarrow Need a standard \Rightarrow Differentiated Services

Diffserv working group formed February 1998

Charter: Define ds byte (IPv4 ToS field)

Mail Archive: <http://www-nrg.ee.lbl.gov/diff-serv-arch/>

Service

Service: Offered by the protocol layer

- Application: Mail, FTP, WWW, Video,...
- Transport: Delivery, Express Delivery,...
Best effort, controlled load, guaranteed service
- DS group will not develop services
They will standardize “Per-Hop Behaviors”

Per-hop Behaviors



Externally Observable Forwarding Behavior

$x\%$ of link bandwidth

Minimum $x\%$ and fair share of excess bandwidth

Priority relative to other PHBs

PHB Groups: Related PHBs. PHBs in the group share common constraints, e.g., loss priority, relative delay

Expedited Forwarding

Also known as “Premium Service”

Virtual leased line

Similar to CBR

Guaranteed minimum service rate

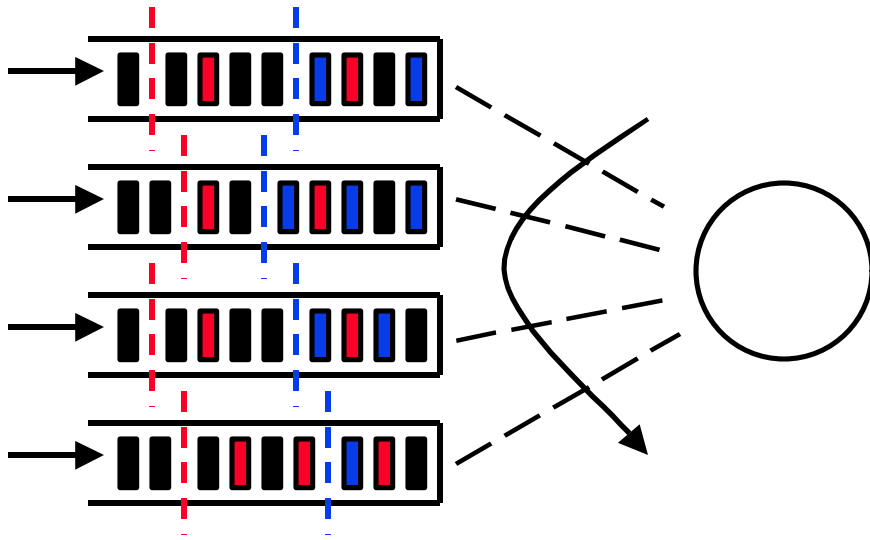
Policed: Arrival rate $<$ Minimum Service Rate

Not affected by other data PHBs

⇒ Highest data priority (if priority queueing)

Code point: 101 110

Assured Forwarding



PHB Group

Four Classes: No particular ordering

Three drop preference per class

Assured Forwarding (Cont)

DS nodes SHOULD implement all 4 classes and MUST accept all 3 drop preferences. Can implement 2 drop preferences.

Similar to nrt-VBR/ABR/GFR

Code Points:

Drop Prec.	Class 1	Class 2	Class 3	Class 4
Low	010 000	011 000	100 000	101 000
Medium	010 010	011 010	100 010	101 010
High	010 100	011 100	100 100	101 100

Avoids 11x000 (used for network control)

AF Simulation Results

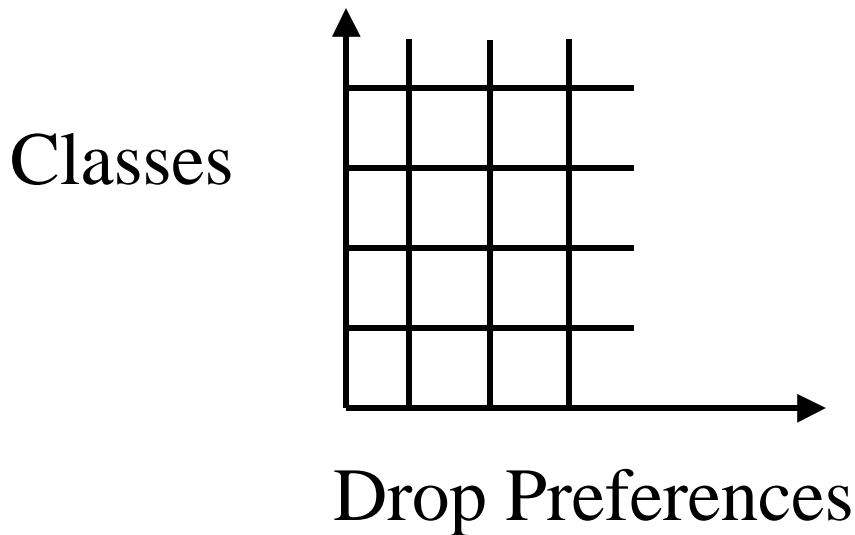
W/O DPs, TCP is punished for good behaviour
Fairness is also poor.

Three DPs give better performance for TCP flows
when there is considerable unused bandwidth.

Reason: TCP does not get any share of excess bandwidth
in presence of UDP.

Reference: M. Goyal, et al, “Effect of Number of Drop
Precedences in Assured Forwarding,” IETF draft-goyal-dpstdy-
liffserv-00.txt, March+July 1999, [http://www.cis.ohio-
tate.edu/~jain/ietf/dpstdy2.htm](http://www.cis.ohio-state.edu/~jain/ietf/dpstdy2.htm)

On Drop Preferences



We have two dimensions of control

- Classes = Queues

- Drop Preferences = Right to enter the queue

Classes \Rightarrow Directly controls bandwidth allocation

Drop Preferences (Cont)

DPs \Rightarrow Controls buffer allocation

\Rightarrow Indirectly affects bandwidth allocation

- Depends upon the arrival pattern

 - \Rightarrow Random \Rightarrow Not Reliable

Given a limited number of PHB's, it is better to have more classes than more DPs

Problems with DiffServ

per-hop \Rightarrow Need at every hop

One non-DiffServ hop can spoil all QoS

End-to-end $\neq \Sigma$ per-Hop

Designing end-to-end services with weighted guarantees at individual hops is difficult.

Only EF will work.

Designed for static Service Level Agreements (SLA)

Both the network topology and traffic are highly dynamic.

Multicast \Rightarrow Difficult to provision

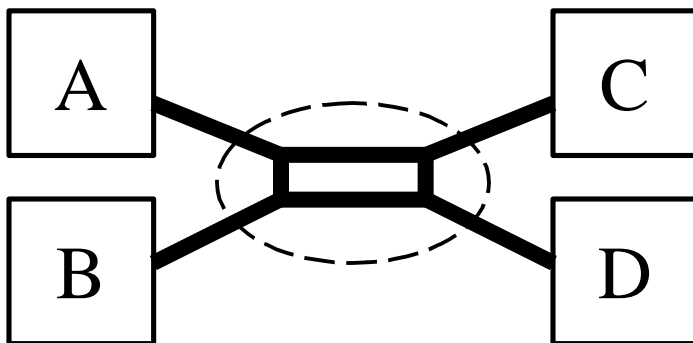
Dynamic multicast membership \Rightarrow Dynamic SLAs?

DiffServ Problems (Cont)

DiffServ is unidirectional \Rightarrow No receiver control
Modified DS field \Rightarrow Theft and Denial of service.
Ingress node should ensure.

How to ensure resource availability inside the network?

QoS is for the aggregate not per-destination.
Multi-campus enterprises need inter-campus QoS.



DiffServ Problems (Cont)

QoS is for the aggregate not micro-flows.

Not intended/useful for end users. Only ISPs.

- Large number of short flows are better handled by aggregates.
- Long flows (voice and video sessions) need per-flow guarantees.
- High-bandwidth flows (1 Mbps video) need per-flow guarantees.

All IETF approaches are open loop control \Rightarrow Drop

Closed loop control \Rightarrow Wait at source

Data prefers waiting \Rightarrow Feedback

DiffServ Problems (Cont)

Guarantees \Rightarrow Stability of paths
 \Rightarrow Connections (hard or soft)
Need route pinning or connections.

Multiprotocol Label Switching

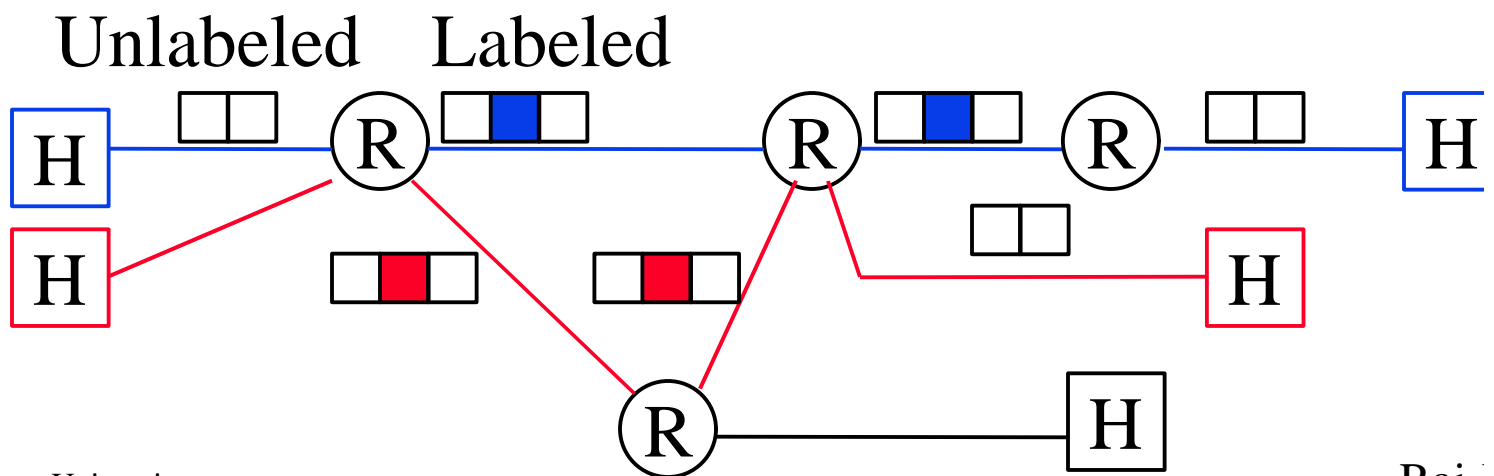
Label = Circuit number = VC Id

Ingress router/host puts a label.

Exit router strips it off.

Switches switch packets based on labels.

Do not need to look inside \Rightarrow Fast.



Traffic Engineering Objectives

User's Performance Optimization

⇒ Maximum throughput, Min delay, min loss, min delay variation

Efficient resource allocation for the provider

⇒ Efficient Utilization of all links

⇒ Load Balancing on parallel paths

⇒ Minimize buffer utilization

○ Current routing protocols (e.g., RIP and OSPF) find the shortest path (may be over-utilized).

QoS Guarantee: Selecting paths that can meet QoS

Enforce Service Level agreements

Enforce policies: Constraint based routing \supseteq QoSR

MPLS Mechanisms for TE

Signaling, Admission Control, Routing

Explicit routing of LSPs

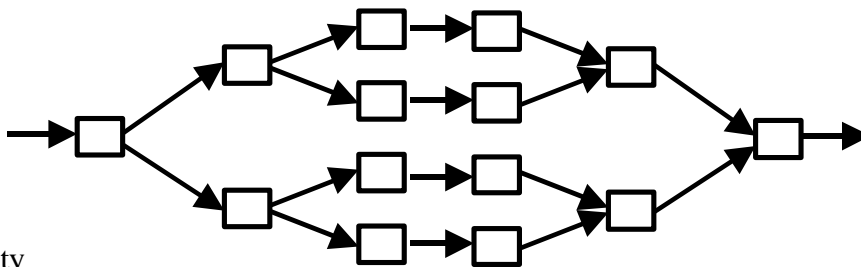
Constrained based routing of LSPs

Allows both Traffic constraints and Resource Constraints (Resource Attributes)

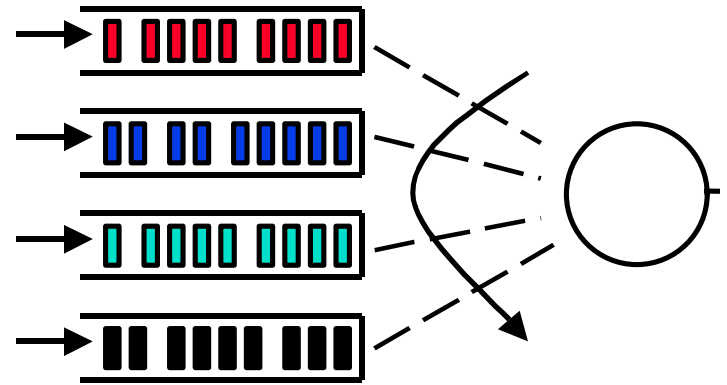
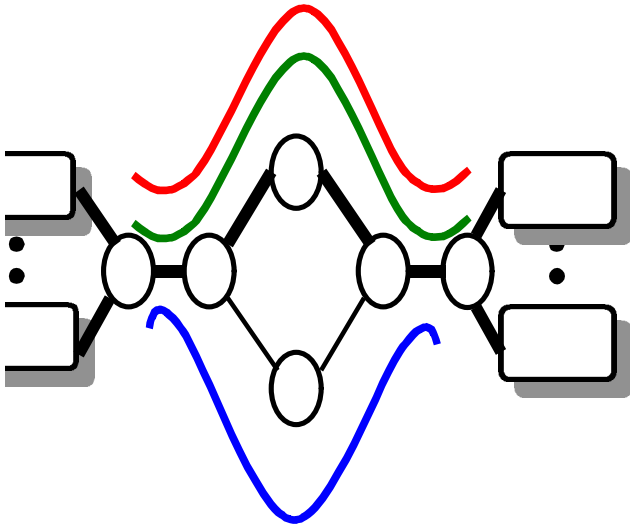
Hierarchical division of the problem (Label Stacks)

Traffic trunks allow aggregation and disaggregation

Shortest path routing allows only aggregation)



Traffic Trunks



Trunk: Aggregation of flows of same class on same

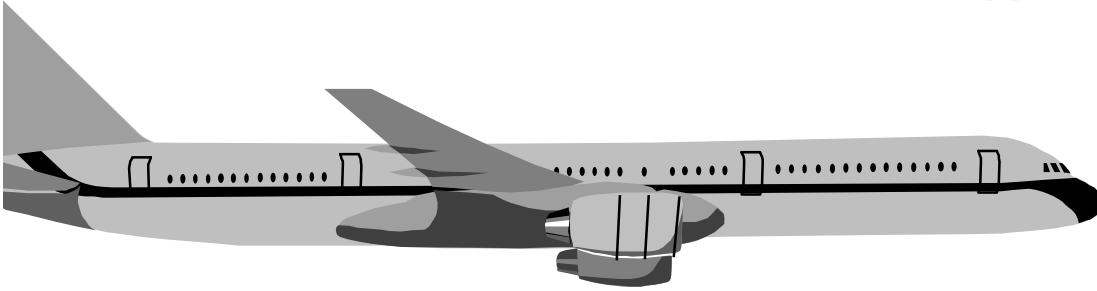
Trunks are routable

⇒ LSP through which trunk passes can be changed

Class ⇒ Queue, LSP ⇒ Next hop

Class can be coded in Exp or Label field. Assume E:

Trunks vs LSPs



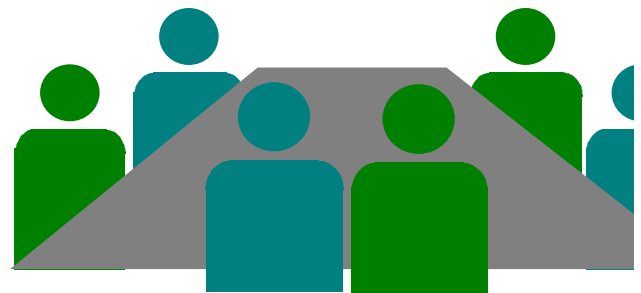
our Group



First Class



Business Class



Coach Class

ights = LSP
ur Groups = Trunks

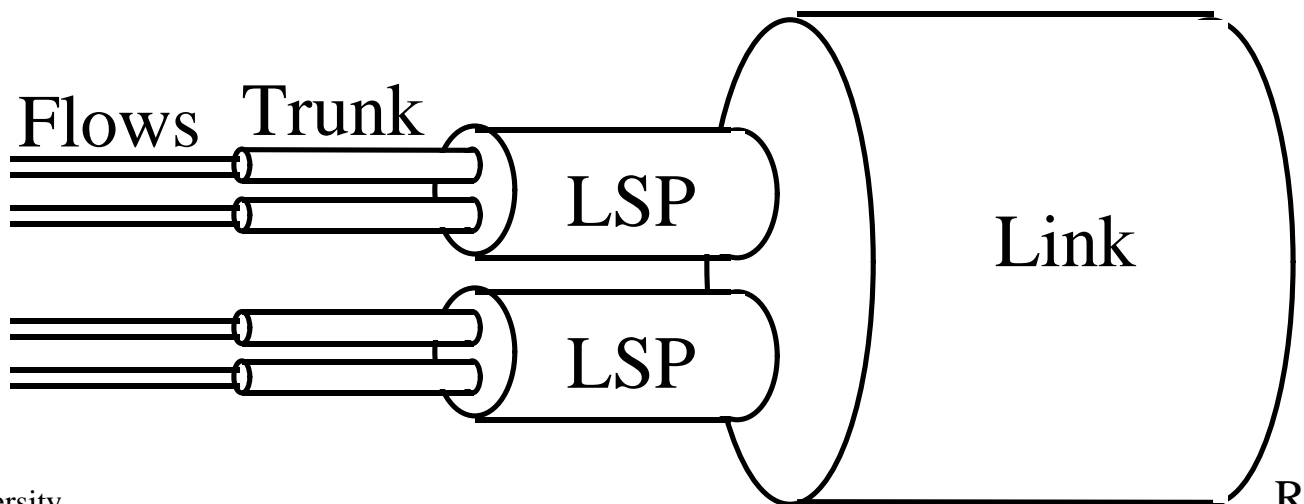
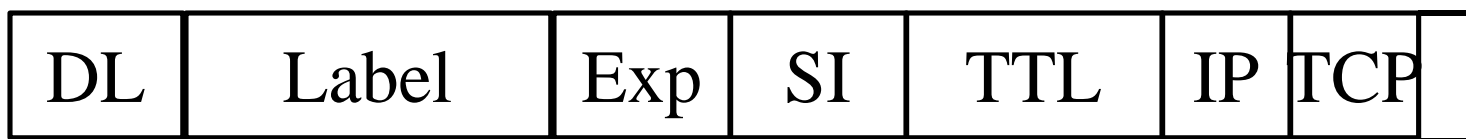
Flows, Trunks, LSPs, and Links

Label Switched Path (LSP):

All packets with the same label

Trunk: Same Label+Exp

Flow: Same MPLS+IP+TCP headers



MPLS Simulation Results

Total network throughput improves significantly with proper traffic engineering

Congestion-unresponsive flows affect congestion-responsive flows

- Separate trunks for different types of flows

Trunks should be end-to-end

- Trunk + No Trunk = No Trunk

Reference: P. Bhaniramka, et al, "*QoS using Traffic Engineering over MPLS: An Analysis*," IETF draft-bhani-mpls-te-anal-00.txt, March 1999, <http://www.cis.ohio-state.edu/~jain/teanal.htm>

Bandwidth Broker

Repository of policy database. Includes authentication

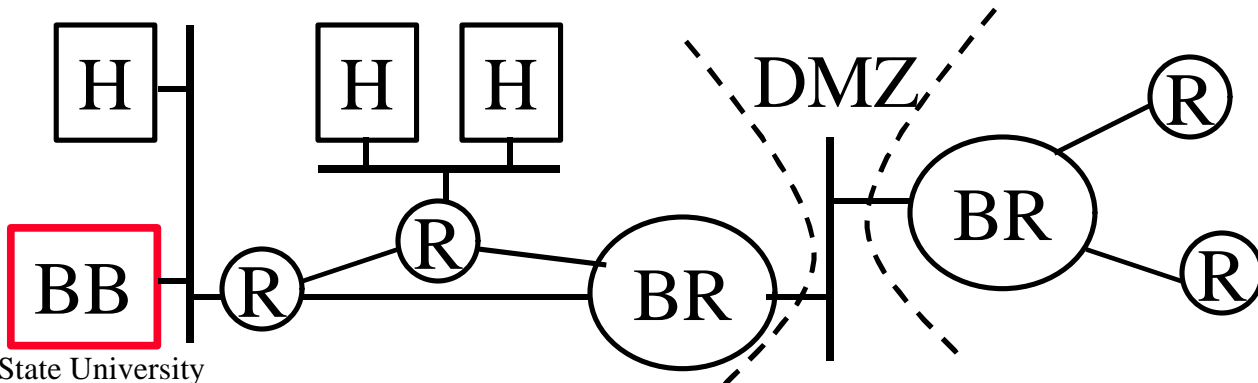
Users request bandwidth from BB

BB sends authorizations to leaf/border routers

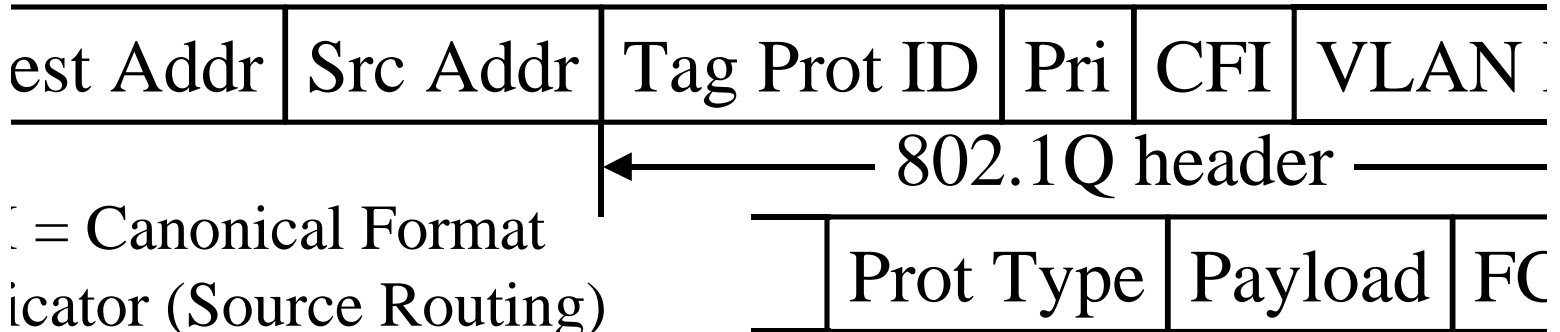
Tells what to mark.

Ideally, need to account for bandwidth usage along the path

BB allocates only boundary or bottleneck



IEEE 802.1D Model



Up to eight priorities: Strict.

0 Background

1 Spare

2 Best Effort

3 Excellent Effort

4 Control load

5 Video (Less than 100 ms latency and jitter)

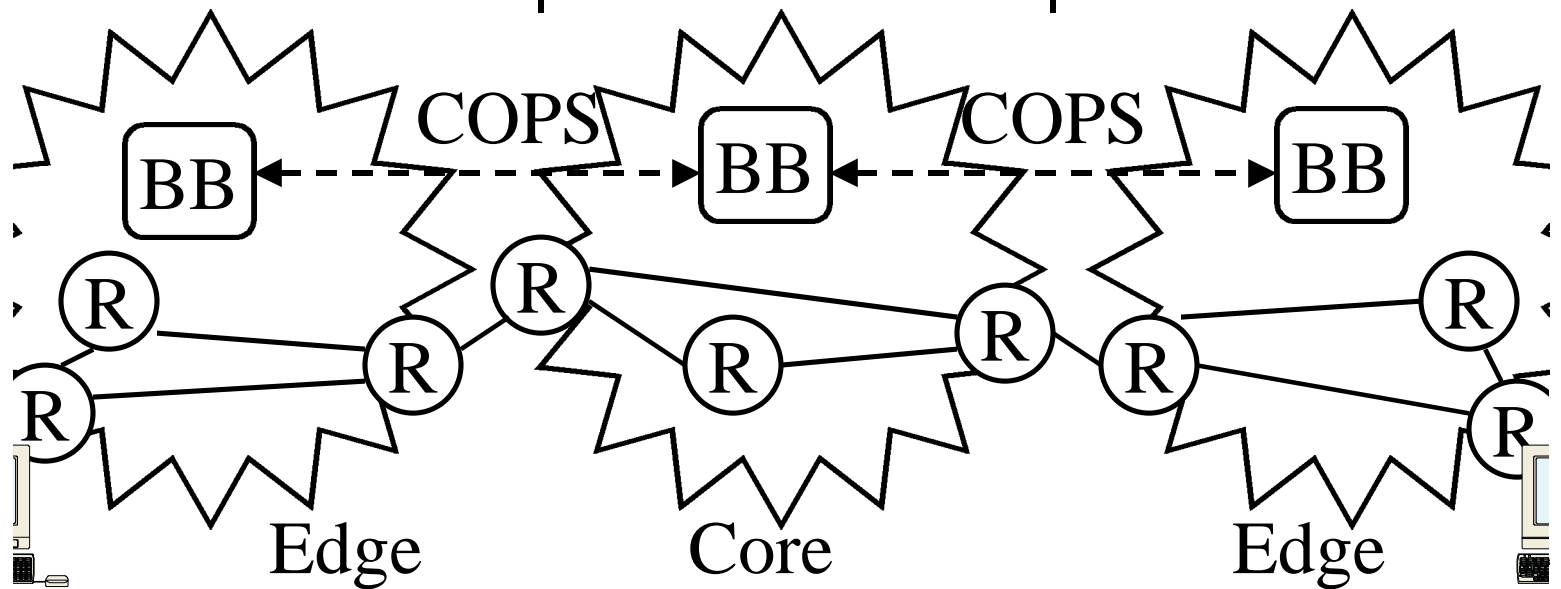
6 Voice (Less than 10 ms latency and jitter)

7 Network Control

End-to-end View

ATM/PPP backbone, Switched LANs/PPP in Stub
IntServ/RSVP, 802.1D, MPLS in Stub networks
DiffServ, ATM, MPLS in the core

Switched LANs/PPP | ATM/PPP | Switched LANs/P
IntServ/RSVP, 802.1D, MPLS | DiffServ, ATM, MPLS | IntServ/RSVP, 802.1D, M



QoS Debate Issues

Massive Bandwidth vs Managed Bandwidth

Per-Flow vs Aggregate

Source-Controlled vs Receiver Controlled

Soft State vs Hard State

Path based vs Access based

Quantitative vs Qualitative

Absolute vs Relative

End-to-end vs Per-hop

Static vs Feedback-based

One-way multicast vs n-way multicast

Homogeneous multicast vs heterogeneous multicast

Single vs multiple bottlenecks: Scheduling

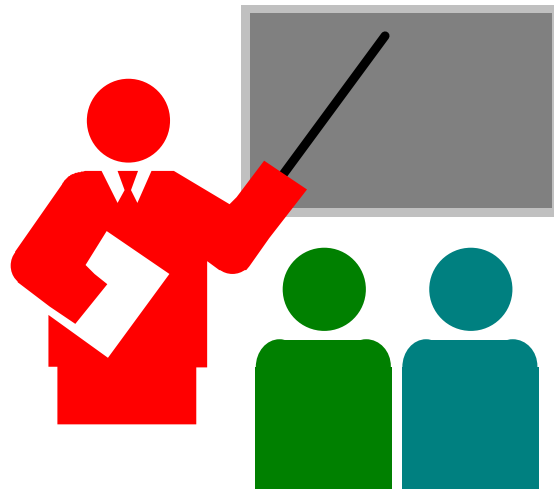
Comparison of QoS Approaches

Issue	ATM	IntServ	DiffServ	MPLS	IEEE 802.3D
Passive Bandwidth vs Managed Bandwidth	Managed	Managed	Massive	Managed	Massive
Per-Flow vs Aggregate	Both	Per-flow	Aggregate	Both	Aggregate
Source-Controlled vs Receiver Controlled	Unicast Source, Multicast both	Receiver	Ingress	Both	Source
Soft State vs Hard State	Hard	Soft	None	Hard	Hard
Path based vs Access based	Path	Path	Access	Path	Access
Quantitative vs Qualitative	Quantitative	Quantitative+Qualitative	Mostly qualitative	Both	Qualitative
Absolute vs Relative	Absolute	Absolute	Mostly Relative	Absolute plus relative	Relative

Comparison (Cont)

Issue	ATM	IntServ	DiffServ	MPLS	IEEE 802.3D
End-to-end vs Per-hop	e-e	e-e	Per-hop	e-e	Per-hop
Static vs Feedback-based	Both	Static	Static	Static	Static
One-way multicast vs Two-way multicast	Only one-way				
Homogeneous multicast vs Heterogeneous multicast	Homogeneous	Heterogeneous	N/A	Homogeneous	N/A
Single vs multiple bottlenecks: scheduling	Multiple bottleneck	Multiple		Multiple	

Summary



ATM: CBR, VBR, ABR, UBR, GFR

Integrated Services: GS = rtVBR, CLS = nrt-VBR

signaling protocol: RSVP

Differentiated Services will use the DS byte

MPLS allows traffic engineering and is most promising

802.1D allows priority

References

For a detailed list of references see:

[efs/ipqs_ref.htm](#)

Additional papers and presentations on QoS are at:

<http://www.cis.ohio-state.edu/~jain/>

Thank You!

